

Epicor Supplier Portal

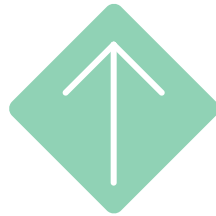
Minimize the effects of supply chain complexities and disruptions by connecting and working with your suppliers to predict and prepare. Drive cost savings, increase productivity, and improve business relationships and supplier performance.

Get Answers to Key Questions



Purchasing

- Did supplier agree to ship full PO?
- Did supplier ship on time?
- What's on the trailer / truck?
- Is it going to reach point of use on time?
- How many were shipped?
- Is supplier performing well overall?



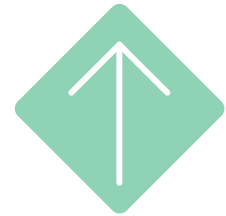
Customer Service

- Did we ship on time?
- Did invoice match the PO?
- Did customer get the invoice?
- Is the charge-back a legitimate one?



Finance

- Did supplier invoice on time?
- Did invoice match the PO? Quantity? Price? Shipment Date? Freight Charges?
- Has everything received been invoiced?
- Have we paid the invoice?



Shipping and Order Fulfillment

- When should I ship?
- Did ASN reach the customer?
- Am I late for any shipments?
- Does shipment match original PO?

Integration Hub

- Fully managed B2B integration includes hardware, software, staffing, security, trading partner relationships and in-house 24x7 dedicated support
- Any-to-any translation
- Management by exception
- Encrypted, secure electronic data transmissions
- Regular upgrades

Supplier Hub

- Simple, intuitive web portal; suppliers can view, send and receive B2B documents electronically
- Requires only web browser and Internet; no physical connection
- Helps ensure compliance with data and process requirements
- Improves supplier accuracy and efficiency; view transaction status and configure alerts

Advanced Intelligence

- Delivers information to business users in easy-to-understand, human-readable format
- Graphical charts provide data insights
- Empowers users with self-service tools to view documents and status for all sourcing requests

Enablement Services

- Minimize your IT need with these flat-fee services:
 - Recruiting: Contact your suppliers and onboard them, keeping you updated
 - Support: Email and call-in support for you and your suppliers
 - Professional Services: Develop standard supplier document formats and business mapping rules